Security questionnaire pre-fill

Starter answers mapped to product evidence

Vendor Security Questionnaire - Pre-fill (Starter)

Not certification claims. Verify in your trial tenant.

Q: Do you hold SOC 2 Type II? A: We provide CC6/CC7 evidence artifacts; vendor SOC 2 report not claimed unless published.

Q: How is tenant data isolated? A: Schema-per-tenant PostgreSQL; JWT tenant binding for portal API.

Q: Can we export audit logs? A: Yes - JSON/CSV from audit API with filters. Security audit plane separate from HTTP logs.

Q: Is MFA supported? A: Yes for portal users via SSO/MFA flows.

Q: How are remote scripts authorized? A: Signing policy enforcement, execution queue, audit attribution per run.

Q: Subprocessors? A: Published at https://www.trustholm.com/trust/subprocessors

Q: Data residency? A: AU primary launch region; details in architecture overview download.

Q: Known gaps? A: WORM audit immutability, native Sentinel connector - documented as backlog.

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